

REMARKS

I. INTRODUCTION

Claims 1, 19, 29, 38, and 44 have been amended. Thus, claims 1-12 and 15-45 are pending in the present application. No new matter has been added. In light the of the above amendments and the following remarks, Applicants respectfully submit that all presently pending claims are allowable.

II. THE CLAIM OBJECTION SHOULD BE WITHDRAWN

Claim 1 stand objected to due to informalities. In light of the amendment to this claim, the withdrawal of this objection is respectfully requested.

III. THE 35 U.S.C. § 103(a) REJECTION SHOULD BE WITHDRAWN

Claims 1-12 and 15-45 stand rejected under 35 U.S.C. §103(a) for being obvious over Mozayeny (U.S. Published App. No. 2002/0035493) in view of Roundtree (U.S. Published App. No. 2001/0047264).

Claim 1 recites, in relevant portion, *“updating the request data to include the preferences containing the information omitted in the request data, wherein updating the request data to include the preferences containing the information omitted in the request data does not require further customer interaction.”* The Examiner correctly acknowledges that Mozayeny fails to disclose accessing a customer’s preferences in a profile database. To cure this deficiency, the Examiner relies on Roundtree. Roundtree teaches that “a user can specify a request for a restaurant reservation for a particular category of restaurants and potentially a location. In response, the system server retrieves a protocol that identifies one of more restaurants to contact based upon the category and possibly other information such as the user’s preferences as stored in personal data 38.” (See Roundtree, ¶ [0045]). Roundtree goes on in paragraph [0048] to explain the use of the user’s preferences stored in the personal data 38. Specifically, if the system server requires additional information to complete the service request, the “system server can be

programmed based upon particular criteria to query the requestor for more information.” (See Id., ¶ [0048]). Roundtree states that “[t]he querying can be based upon the type of request . . . [or] *[t]he querying can also be based upon user preferences for the requestor as stored in personal data 38*” (See Id.)(emphasis added). Thus, any additional information that is included in a request in Roundtree is always based on further user input. This additional user input is in response to a query by the system to the user and the query to the user may be based on the user preferences, but Roundtree never discloses that the information in the request is from the user preferences. That is, in Roundtree, further user interaction is required because the user must input information in response to the query. Therefore, it is respectfully submitted that Roundtree does not disclose or suggest “*updating the request data to include the preferences containing the information omitted in the request data, wherein updating the request data to include the preferences containing the information omitted in the request data does not require further customer interaction,*” as recited in claim 1.

Applicants respectfully submit that Mozayeny and Roundtree, taken alone or in combination, fail to disclose or suggest “*updating the request data to include the preferences containing the information omitted in the request data, wherein updating the request data to include the preferences containing the information omitted in the request data does not require further customer interaction,*” as recited in claim 1 and, similarly, in independent claims 19, 29, 38, and 44. Therefore, it is respectfully submitted that these claims, along with their respective dependent claims, are allowable.

CONCLUSION

It is therefore respectfully submitted that all of the presently pending claims are allowable. All issues raised by the Examiner having been addressed, an early and favorable action on the merits is earnestly solicited.

Respectfully submitted,

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